

**DOGBOY'S DOG RANCH
MASTER CONTRACT**

I, _____, entrust DogBoy's Dog Ranch ("DogBoy's") to care for my dog(s) under the terms of this Master Contract ("Contract") listed below. I understand and agree that this Contract shall govern each time my dog(s) boards at DogBoy's, and that I shall sign a separate memorandum for each stay ("Services Agreement"), addressing specifics, such as duration of stay, grooming preferences, and selection of additional services.

HEALTH & WELL BEING: I authorize DogBoy's to do whatever it deems necessary for the health and well being of my dog(s) and agree to pay for any and all expenses relating to same. *Health and well being include daily eating and elimination, firm stools, and overall low levels of stress.* In case of emergency, DogBoy's staff will transport my pet to either my veterinarian or another trusted vet, including Animal Emergency, and that I or my emergency contact will be contacted as soon as possible if this occurs. I also understand that if they are unable to contact me or my emergency contact, DogBoy's management will make medical decisions on my behalf.

REQUIREMENTS: I acknowledge that my dog(s) must be spayed or neutered by the age of 6 months in order to be admitted, unless otherwise notified by DogBoy's management. I acknowledge that my dog(s) must wear a nylon, cloth or leather collar with both rabies and name tags while at DogBoy's, and that DogBoy's will provide a collar and/or tags at my expense if necessary. I acknowledge that all shot records must be current, and that, if they are not current, DogBoy's will arrange for the shots. I agree to pay for the shots and related expenses, including veterinary services and a trip fee to said veterinary hospital. I acknowledge that I must present an original copy of vaccination records upon my first visit to DogBoy's, and that a current copy of the records must be kept on file in order for my dog(s) to return. I understand that required vaccinations are Rabies, DHLPP, and Bordetella.

SERVICES: I agree to pay for all services selected from the Services Agreement for each visit, including nightly boarding, training and wellness treatments at DogBoy's posted rates. I understand that my dog must be in good health to participate in day care or boarding, and will be sent home or transported to the vet if showing any signs of illness. I understand that my dog(s) must enter/leave DogBoy's office on leash, and cannot enter/leave DogBoy's property in the bed of a truck, unless safely secured in a tied down crate.

DAY CARE: I understand that DogBoy's may cancel day care during inclement weather, during holidays and Spring Break. I also understand that my dog must be in good health to participate in day care, and will be sent home or transported to the vet if showing any signs of illness.

GROOMING: I understand that DogBoy's staff may choose not to groom my dog(s) if my dog(s) has/have matted fur, if grooming is causing undue stress, or if my dog(s) displays any aggression towards a staff member or members.

TRAINING: If I have elected to receive any training services, I agree that I have signed DogBoy's ASSUMPTION OF RISK, WAIVER OF LIABILITY AND HOLD HARMLESS AGREEMENT. I also agree that DogBoy's makes no guarantee as to the effectiveness of training, and that I am fully liable for any damage, injury or death caused by my dog during training or at any other time. For DogBoy's training classes, I agree to pay in full upon signing up for said class. I agree to keep my dog on a leash at all times during training, unless otherwise instructed by a DogBoy's trainer. I am responsible for all actions of my child(ren) while attending DogBoy's training classes.

WELLNESS: I understand that if my dog receives any wellness treatments, including chiropractic or massage, that I am responsible for communicating this information to my veterinarian. I understand that wellness treatments are not a substitute for veterinary care, and if any complications arise, I should visit my veterinarian immediately.

PLAYGROUPS: I understand that DogBoy's will make every effort to include my dog(s) in playgroups with other compatible dogs, but that DogBoy's has the sole discretion to determine whether my dog(s) is(are) included in playgroups. I also acknowledge that DogBoy's has provided me information about the "green", "orange" and "red" color coding system and I understand and agree to this information. I understand that dogs generally play from 7:00 am to 3:00 pm, but that playtime will vary in the case of inclement weather, each dog's individual needs, or at the discretion of the kennel staff.

RISK: I understand that anytime my dog(s) is(are) in a group setting, whether in boarding, day care, or training, that they are at an increased risk for injury.

LIABILITY: I agree that DogBoy's is not liable for any injury to my dog(s), including without limitation, injuries, illness, escape or death, and that I am responsible for all costs and fees related to the same, whether they occur on DogBoy's premises or during transport for emergency or other purposes. I acknowledge that DogBoy's is not liable for any injury inflicted by my dog(s) to any other dog(s), and understand that I am responsible for all costs and fees related to the same. I also agree that DogBoy's is not responsible for any items I bring and leave at DogBoy's, including any items that are lost or destroyed.

LATE/EARLY PICK-UP/DROP-OFF: I agree to pay a \$15 flat fee if I pick up or drop off my dog(s) within one hour before or after DogBoy's posted operating hours or \$30 if more than one hour outside of posted operating hours.

CANCELLATION POLICY: I understand that DogBoy's requires advance notice of cancellations as follows: 24 hours for a non-holiday reservation; 72 hours for a holiday reservation (New Years, Spring Break, Easter, Memorial Day, July 4th, and Labor Day); and 7 days for the Thanksgiving, and Christmas holidays. I agree to pay \$50 or half the amount of the scheduled visit, whichever is less, if I do not cancel in accordance with this cancellation policy. Late cancellations for Thanksgiving and Christmas holidays will be charged the amount of the deposit paid at the time the reservation was made (50% of the scheduled visit). I understand my reservation is not secure until I present a verified CREDIT CARD number and expiration date information to DogBoy's. I also understand that after 12 months without using or reserving any deposit on file, I hereby forfeit said deposit. I understand that Thanksgiving and Christmas deposits are NON-REFUNDABLE, but with the proper notice listed above, my deposit may be transferrable.

PHOTOGRAPHY: I do/do not give DogBoy's the right to use photographs or video footage of my dog(s) as often as desired (ex: for use in advertising, on website or social media). I waive right of approval and release DogBoy's from all claims which I may have on account of use of publication of any photographs or video footage.

SIGNATURE: I have read and understand this Contract and I agree to be bound by its terms.

Owner or authorized agent:

Date:

(Print or sign name here)