



## Customer Information

Last name \_\_\_\_\_ First Name(s) \_\_\_\_\_

Home Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ Alternate Phone \_\_\_\_\_  
Who is this? \_\_\_\_\_

Email \_\_\_\_\_

What is your preferred method of contact: Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_  
Cell Phone \_\_\_\_\_ Email \_\_\_\_\_

Emergency Name \_\_\_\_\_ Emergency Phone \_\_\_\_\_  
(Other than self)

### How did you hear about DogBoy's (circle all that apply)?

DogBoy's Employee    Local Event    Friend/DogBoy's Customer

Other Kennel/Trainer    Rescue Group    Vet

Website/Internet Search Engine    Other

Name of Referral (vet, friend, employee, event name) \_\_\_\_\_



Dog's Name \_\_\_\_\_ Breed (or best guess) \_\_\_\_\_

Date of Birth \_\_\_\_\_ Sex:    M    F    Spayed/Neutered? Y N

Weight \_\_\_\_\_ Color/Description \_\_\_\_\_

Veterinarian/Clinic \_\_\_\_\_ Location \_\_\_\_\_

Phone \_\_\_\_\_

## DogBoy's Dog Ranch Customer Information (Page 2)

What type of service are you interested in? (circle all that apply)

*Boarding*      *Daycare*      *Training*      *Board & Train*      *Charm School*  
*Massage*      *Chiropractic*

How old was your dog when you got him/her? \_\_\_\_\_ (if unsure, please estimate)

How and/or where did you get your dog? \_\_\_\_\_

Is your dog a (circle all that apply)

*Digger*      *Fence Climber*      *Fence Jumper*      (type of fence and height \_\_\_\_\_)

Is your dog sound or sight sensitive? (Circle all that apply)

*Thunderstorm*      *Lightening*      *Firecrackers*      *Other* \_\_\_\_\_

How do you socialize your dog: (circle all that apply)

*Friends/Family Dogs*      *Dog Park*      *Housemates Only*      *People Only*  
*Other*      *Do not socialize*

Is your dog aggressive towards:      *Dogs*      *Humans*

Please Explain/Describe: \_\_\_\_\_

Has your dog ever bitten anyone?      *Dog*      *Adult*      *Child*

Did he/she break skin?      *Yes*      *No*

Please explain/describe: \_\_\_\_\_

What is/are your dog's favorite game(s) to play with family/owner (circle all that apply)

*Tug*      *Fetch*      *Chase*      *Wrestle*      *Hide & Seek*      *Walks*

Where does your dog sleep? (Circle all that apply)

*Owner's Bed*      *Owner's Bedroom*      *Child's Bedroom*      *Other Room in*      *Outside*      *Other* \_\_\_\_\_

How does your dog react to a crate? (Circle)

*Love*      *Tolerate*      *Hate*      *Destroy*      *Unknown*

If multiple dog household, can your dogs board in the same run together? (Circle) Y      N

If needed, explain: \_\_\_\_\_

On a scale of 1-5, how easy is it to bathe your dog?



## DogBoy's Dog Ranch Customer Information (Page 4)

### RULES OF THE GAME

All Boarding and Day Care is by reservation only. Make your reservations as far in advance as possible. Holidays book up months in advance and weekends fill up weeks in advance, so PLEASE...PLAN AHEAD! Day care currently books up about a week in advance. Always call the office for the most current available dates.

#### The following are things you need to know prior to your dog's first stay:

- **EFFECTIVE April 9, 2008, DogBoy's Dog Ranch is no longer accepting new Pit Bulls or Pit Bull Mixes.** For over 12 years we have defended the Pit Bull breed and accepted them in our facility without hesitation. However, after recent injuries inflicted by this breed we are no longer able to accommodate them for boarding or day care. They are still allowed on the property for training classes and private lessons.  
For some mixes that have some of the same characteristics as a Pit Bull, the same policy can apply. This policy is to protect YOUR pet – Pit Bulls and non Pit Bulls alike. If you have any questions or concerns please email [Sandra@dogboys.com](mailto:Sandra@dogboys.com).
- DogBoy's does not allow Wolf hybrids or mixes on the property.
- Dogs can be dropped off anytime within our office hours. Our office hours are Monday - Friday 7:30am - 6:00pm, Saturday 10:00am - 2:00pm and Sunday 3:00pm - 5:00pm. Office hours vary around holidays and we are CLOSED to customers on all major holidays.
- **An Evaluation day (day care) is required prior to the first boarding stay.** We will give you our honest opinion of how your dog fared overall, whether we saw signs of stress, aggression or other potentially problematic behaviors, and will let you know whether or not DogBoy's is a good fit for your dog. For more information about the evaluation, please see our [New Customer page](#).
- **All dogs over the age of six months must be spayed or neutered.**
- **All dogs must have current vaccination records on file with us.** This includes **Rabies** within three years, **DHPP and Bordatella** (to prevent Kennel Cough) annually\*. Have your vet fax the records directly to us prior to boarding. Our fax number is (512) 252-3102. If your veterinarian's recommendation for vaccinations differ from our requirements, please follow your vet's advice, and send a note from the vet stating any changes.
- During the warmer months **all dogs are required to be on flea prevention** such as Program, Sentinel, Frontline, Advantage, or Revolution. Tick prevention is highly recommended.
- **All dogs must wear a nylon or leather collar with a nametag and a current rabies tag already attached.** No choke chains, shock collars, or pinch collars are allowed in the kennel as they present a hazard to dogs while in playgroup (and we don't like them). If you have one of these, please talk to us about an alternative. Harnesses get caught on fences, and large dogs like to use them as "handles," so please take them off on arrival. Please take your leash home with you.
- We are happy to give medication to your dog at no extra charge. **All medication must come in a clearly marked container (preferably the original container- NO BAGGIES PLEASE). With the following information:**  
**Dog's Name**

## DogBoy's Dog Ranch Customer Information (Page 5)

### **Name of Medication and strength**

### **Dosage per day or if needed (let us know at drop off what doses have already been given that day)**

- No dog is allowed to leave Dogboy's in the back of a pick-up truck unless in a securely tied down crate.

### **BOARDING DOGS:**

- We feed California Natural Lamb & Rice. If you wish to bring your dog's own food, you may do so at no extra charge.
- **LABEL EVERYTHING** you bring for your dog with his/her name on it. We are not responsible for any items lost or destroyed. Please do not bring tennis balls, racket balls, or any toy of that size. (They fit nicely down our septic drain and will clog it right up.) Also, please do not bring any towels. They get mixed up with our own and tend to get lost.
- When you arrive at DogBoy's, please pay attention to the signs on the fence. If you notice the signs saying "DO NOT APPROACH FENCE" please understand that these are posted to protect the dogs. Approaching a fenced yard-full of excited dogs can cause one or more of them to turn on a playmate for your attention. Please help us and them by respecting the signs and ensuring your children keep a safe distance as well.
- **CANCELLATION POLICY** - We require 24 hours notice for cancellation of non-holiday reservations and 72 hours notice of cancellation for holiday reservations. Thanksgiving, Christmas, and New Years reservations require seven days notice. The fee for canceling without proper notice is \$50 or half the amount of the nights reserved, whichever is less. Thanksgiving, Christmas and New Years reservations require a 50% non refundable deposit at the time the reservation is made.

### **DAY CARE DOGS:**

- Day care is by appointment only and current shot records are required.
- There is no day care on Saturdays or Sundays.
- **Day care is ALWAYS weather permitting.**
- If it has or is going to rain, hail, sleet, or snow, or if the temperature will be 100° or higher, please do NOT bring your dog for day care. We have limited space in the kennel and dogs with boarding reservations have first priority to runs. Any dog brought on non-daycare days will be charged regular BOARDING rates.
- **If it is questionable as to whether we're having daycare, PLEASE CALL US.** We have a mailbox in our message system that will let you know whether we're having daycare. Just call 251-7600 and press 1 when the main message starts.
- It is possible to make recurring day care reservations. However, please note that if you miss two appointments without calling us, your future day care reservations will be cancelled.

***\*\*I have read, and agree to the Rules of the Game***

\_\_\_\_\_  
**Owner's Signature & Date**