



Customer Information

Last name _____ First Name(s) _____

Home Address _____

City _____ State _____ Zip _____

Home Phone _____ Work Phone _____

Cell Phone _____ Alternate Phone _____
Who is this? _____

Email _____

What is your preferred method of contact: Home Phone _____ Work Phone _____
Cell Phone _____ Email _____

Emergency Name _____ Emergency Phone _____
(Other than self)

How did you hear about DogBoy's (circle all that apply)?

DogBoy's Employee Local Event Friend/DogBoy's Customer

Other Kennel/Trainer Rescue Group Vet

Website/Internet Search Engine Other

Name of Referral (vet, friend, employee, event name) _____



Dog's Name _____ Breed (or best guess) _____

Date of Birth _____ Sex: M F Spayed/Neutered? Y N

Weight _____ Color/Description _____

Veterinarian/Clinic _____ Location _____

Phone _____

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What type of service are you interested in? (circle all that apply)

Boarding *Daycare* *Training* *Board & Train* *Charm School*
Massage *Chiropractic*

How old was your dog when you got him/her? _____ (if unsure, please estimate)

How and/or where did you get your dog? _____

Is your dog a (circle all that apply)

Digger *Fence Climber* *Fence Jumper* (type of fence and height _____)

Is your dog sound or sight sensitive? (Circle all that apply)

Thunderstorm *Lightening* *Firecrackers* *Other* _____

How do you socialize your dog: (circle all that apply)

Friends/Family Dogs *Dog Park* *Housemates Only* *People Only*
Other *Do not socialize*

Is your dog aggressive towards: *Dogs* *Humans*

Please Explain/Describe: _____

Has your dog ever bitten anyone? *Dog* *Adult* *Child*

Did he/she break skin? *Yes* *No*

Please explain/describe: _____

What is/are your dog's favorite game(s) to play with family/owner (circle all that apply)

Tug *Fetch* *Chase* *Wrestle* *Hide & Seek* *Walks*

Where does your dog sleep? (Circle all that apply)

Owner's Bed *Owner's Bedroom* *Child's Bedroom* *Other Room in* *Outside* *Other* _____

How does your dog react to a crate? (Circle)

Love *Tolerate* *Hate* *Destroy* *Unknown*

If multiple dog household, can your dogs board in the same run together? (Circle) *Y* *N*

If needed, explain:

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On a scale of 1-5, how easy is it to bathe your dog?

1	2	3	4	5
Dream Dog				I don't care how much the groomer charges, it's worth it.

On a scale of 1-5, how easy is it to clip your dog's nails?

1	2	3	4	5
Dream Dog				I don't care how much the groomer charges, it's worth it.

Has your dog ever needed to be muzzled for grooming? Bath: Y N Nails: Y N

What **brand** of dog food do you feed? (main meals) _____

Circle feeding habits: *Free Feed* *Three Times a Day* *Twice a Day* *Once a Day*

Does your dog have any allergies? Yes No If Yes, specify_____

Is your dog taking any medications? Yes No If Yes, specify_____

Is your dog currently on flea preventative? Yes No If Yes, specify_____

Is your dog currently on heartworm preventative? Yes No If Yes, specify_____

Has your dog ever had seizures? Yes No First_____ Last_____
Medications_____

Please list behavior problems your dog exhibits: _____

Please list goals for your dog: _____

Rules of the Game

All Boarding and Day Care is by reservation only. Make your reservations as far in advance as possible. Holidays and weekends fill up quickly. Please call our office at (512) 251-7600 for current available dates.

The following are things you need to know prior to your dog's first stay:

- Dogs can be dropped off anytime within our office hours. However, we suggest you drop off your dog(s) as early as possible so they have time to play before going up for dinner. We are CLOSED to customers on all major holidays.
- An Evaluation day (day care) is required prior to the first boarding stay. We will do a thorough assessment of your dog and tell you whether or not DogBoy's is a good fit for them
- Housemates and related dogs do not go to playgroup together. This is for the safety of all the dogs on the property. We do make exceptions but it is at the discretion of the kennel staff.
- All dogs over the age of six months must be spayed or neutered.
- All dogs must have current vaccination records on file with us. This includes Rabies within three years, DHPP and Bordatella (to prevent Canine Cough). Have your vet fax the records directly to us prior to boarding or a daycare visit. Our fax number is (512) 252-3102. If your veterinarian's recommendation for vaccinations differ from our requirements, please follow your vet's advice, and send a note from the vet stating any changes.
- During the warmer months all dogs are required to be on flea prevention such as Program, Sentinel, Frontline, Advantage, or Revolution. Tick prevention is highly recommended.
- All dogs must wear a nylon, cloth or leather collar with a nametag. If you do not have a name tag or collar, one will be provided for your dog at your expense. Choke chains, shock collars, spiked and pinch collars are not allowed as they present a hazard to dogs while in playgroup. If you have one of these, please talk to us about an alternative. Harnesses get caught on fences, and large dogs like to use them as "handles," so please take them off on arrival. Please take your leash home with you.
- No dog is allowed to leave Dogboy's in the back of a pick-up truck unless in a securely tied down crate.
- DogBoy's does not allow Wolf hybrids/mixes for daycare or boarding. They **are** allowed on the property for training classes, private lessons and wellness treatments. If you have any questions or concerns please email shay@dogboys.com.
- **CANCELLATION POLICY:** I understand that DogBoy's requires advance notice of cancellations as follows: 48 hours for daycare, dog park, non-holiday boarding and boarding over minor holidays (New Years, Spring Break, Easter, Memorial Day, July 4th, and Labor Day); and 7 days for the Thanksgiving and Christmas holidays. Notice must be within office hours either 48 hours or 7 days before. I agree to pay \$50 or half the amount of the scheduled visit, whichever is less, that is non-refundable if I do not cancel in accordance with this cancellation policy. Late cancellations for Thanksgiving and Christmas holidays will be charged the amount of the deposit paid at the time the reservation was made (50% of the scheduled visit). **If no notice is given, for any reservation, we reserve the right to charge you for the full amount of the scheduled stay.** A deposit equal to half of the total stay is required for Thanksgiving and Christmas. A \$50 deposit is required for all minor holidays listed above. There is a 3 night minimum for Spring Break, Thanksgiving, and Christmas. I understand my holiday reservation is not secure until I present a verified CREDIT CARD number and expiration date to DogBoy's. I also understand that after 12 months

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without using or reserving any deposit on file, I hereby forfeit said deposit. I understand that deposits are NON-REFUNDABLE, but with the proper notice listed above, my deposit may be transferrable.

BOARDING DOGS:

- Dogs play outside generally from 7:00 a.m. to 3 p.m. Playtime varies when there is inclement weather and at the discretion of the kennel staff.
- Mealtime is once per day and occurs at least one hour after the dogs go up for the night. Dogs who require multiple feedings a day will receive extra rest time to help aid their digestion. Bringing your dog's own food is optional. We are happy to feed our Horizon Pulsar Chicken kibble.
- All medication must come in a clearly marked container (preferably the original container - NO BAGGIES PLEASE), with the following information:
 - o Dog's Name
 - o Name of Medication and strength
 - o Dosage per day or if needed (let us know at drop off what doses have already been given that day)
 - o Reason for medication
- **LABEL EVERYTHING** you bring for your dog with his/her name on it. We are not responsible for any items lost or destroyed.
- Beds are welcome, but not necessary (every dog gets clean blankets). If you do bring a bed, please let us know if you do not want it washed. We do our best to send bedding home clean.
- Please don't bring towels or dinner bowls.
- We do not feed rawhide or cooked bones, as they present health risks to dogs.
- Toys are welcome but will not go to playgroup with your dog(s) and will not be put down if there are multiple dogs sharing a kennel.
- NO TENNIS BALLS OR RAQUET BALLS! Digging them out of our septic drains is a stinky mess.
- Please pay attention to the signs that say "**DO NOT APPROACH FENCE**" these are posted to protect you and the dogs. Approaching a fenced yard-full of excited dogs can cause one or more of them to turn on a playmate for your attention. Please help us (and them) by respecting the signs and ensuring your children keep a safe distance as well.
- We highly recommend not packing your luggage in front of your dog before bringing them into board. Witnessing you pack can induce stress in your dog for many reasons. The most common reason is a correlation with you being gone for long periods of time.

DAY CARE DOGS:

- Day care is by appointment only and current shot records are required.
- There is **no day care on Saturdays or Sundays**.
- Day care is **ALWAYS** weather permitting.
- If it is questionable as to whether we're having daycare, PLEASE CALL US.
- It is possible to make recurring day care reservations. However, please note that if you miss two appointments without calling us, your future day care reservations will be cancelled.