



Checklist for Finding the Best Kennel for You

Kennel Name: DogBoy's Dog Ranch

	Question	Cost	Yes/No	Comments
1.	What do you charge for boarding?			
	First Dog	\$39/night		
	Second (additional) Dog(s)	25% off (\$29.25/night)		
2.	Do you charge by the dog's weight?		NO	
3.	Do you charge by the day or night?		PER NIGHT	Most kennels charge a lower daily rate. So if you drop off Monday morning and pick up Tuesday night, you would be charged for two days.
4.	If you charge by the night, what time do I have to pick my dogs up in order to avoid being charged for another day?			You can pick up and drop off anytime during office hours.
5.	What is included in your daily/nightly rate?			Everything listed below is included.
	Playtime		YES	From about 7am –3pm each day, weather permitting. Times are shortened during hot summer months. Time varies depending on dog's tolerance to heat and behavior. Playtime is not guaranteed – it must be earned!
	Medication		YES	
	Special Diet		YES	
	Swimming		YES	Dogs can go swimming in the pond 3-4 times a week. Swim time is not guaranteed, but weather & behavior permitting (i.e. have a good recall, and don't run off from the pond...). A bath is highly recommended.

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	Other Special Needs		YES	Shots, extra time indoors with staff, you name it.
6.	If above items are not included, how much do these services cost?			We do our best to accommodate for the individual dog, regardless of their special needs.
7.	What size are your runs, and are they indoors or outdoors?			Our Indoor/Outdoor runs are 3 ½' - 4' wide x 17' -19' deep. Dogs are only in their runs for rest during the day, dinner & bedtime.
8.	Do you provide playtime with other dogs?		YES!	Compatible dogs are grouped together by size, temperament and personality. Dogs must be friendly with other dogs to qualify.
9.	If so, how do you evaluate dogs prior to putting them in playgroups?			A formal evaluation is required prior to boarding for the first time. This can be done during a day of day care. Evaluations cost \$20 plus day care. They are tested with our staff dogs and after that they are placed in playgroups with easy-going "politician" dogs – dogs who know how to get along with everyone.
10.	What if my dog doesn't get along with others? Do they still get time outside?		YES	ALL dogs get time outside their runs. DogBoy's is designed for playful, friendly dogs. The formal evaluation will tell us if this is a good fit for your dog, and if it is not, we can suggest alternative boarding options for you.
11.	How large are your play areas?			We have 20 play areas that range in size from a small suburban backyard to half the size of a football field. There are 15 acres here, so there's lots of room to roam.

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12.	What do you do if my dog gets sick or injured?			After assessing the seriousness of the injury we will do one of two things. If the illness or injury is minor, we usually call you first, tell you what's going on and then suggest a plan of action for your approval. If the illness or injury is major, we act first (rush to the vet – yours or ours, depending on specifics of the situation) followed with a call to give you an update. We make choices based on what we would do if your dog were our own.
13.	How long have you been in business?			Since December 1995
14.	How long have current employees been with the company?			We have multiple employees who have been here over 5 years and one for 9 years. There are also many newcomers and seasonal employees who are also excited about joining our team.
15.	Do you do anything special if my dog is afraid of thunderstorms or fireworks?		YES	<p>For “T-storm” or “Fireworks” dogs, we administer a few drops of an herbal tincture into their water bowls or onto their tongues. It is not a sedative, just something that helps ease the anxiety that is caused by thunderstorms, fireworks, etc. We are also happy to administer any medication you bring for anxiety at no charge to you.</p> <p>On “firework holidays”, like the 4th of July and New Year’s Eve, we have staff members come in during the evening hours and stay until the fireworks are done; throwing a “dog party” of sorts for all those who are sound sensitive. This helps to distract them from all the noise and flashes of light so they are less stressed than they might otherwise be.</p>

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16.	What do you do if my dog seems under stress?			Dogs who are stressed get increased people time, i.e. more attention and human interaction. With your permission, we might also pair them up for the night with a canine buddy who can make them feel more at ease.
17.	What do you feed the dogs?			<p>Once a day in the evenings, we feed our boarders California Natural, a high quality lamb and rice dry kibble.</p> <p>If you choose to bring your own food, we ask that each meal be prepackaged in Ziploc baggies with the dog's name. Bring a little extra since we tend to burn more calories out here. Please be prepared that if we think it is a poor quality food, we won't be shy about telling you so. We do our best to educate all our clients about the importance of feeding your dog a healthy diet, and how it can affect their health AND their behavior.</p> <p>We feed once a day to help prevent bloat – a potentially deadly condition - and to prevent any digestive upset that may cause an aggressive reaction in playgroup. We can feed twice a day if your dog is a puppy or has a morning medication that requires food.</p>
18.	What kind of grooming services do you offer?			Dogs get dirty at DogBoy's, so baths are relatively cheap - \$21 - \$30 depending on weight of dog. Nail clips are \$13 and are not done if the dog is under too much stress. We want this to be a place filled with great memories, and therefore we do all we can to avoid anything that might cause the dog to not want to come back.
19.	Do you offer pickup and delivery, and if so, what is the cost?	\$1/mile round trip	YES	Pickups and delivers require a person to meet us at the home (owner, friend, neighbor). We can work within a time frame (morning, afternoon) but not at an exact time. Usually it is the owner who picks up or delivers a dog, so the delivery schedule is limited.

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20.	Do you offer Doggie Day Care?	\$25/day or \$16/half day	YES	This does not include food or medication, just a day full of play with other dogs. You can also prepay for 10 daycare days for discounted price of \$225.
21.	Do you offer Training?		YES	Group Classes for beginners to enthusiasts. Agility and Leash Walking are just a few of the popular classes we offer. Check our website for dates and prices. Private Lessons are offered at \$100 each lesson, all done at DogBoy's.
22.	If so, what training methods do you use? Do you use choke pinch or shock collars?			At DogBoy's, we believe that a dog should behave out of a desire to please you, rather than out of a fear of being punished. For this reason, we use only all-positive training techniques, and focus on the relationship with the owner through games and other fun exercises. We do not condone the use of any choke chains, pinch or shock collars, nor do we believe in Invisible Fences or the alpha roll.
23.	Is there a spay/neuter requirement for my dog to board with you?		YES	All dogs over the age of 6 months must be spayed or neutered to come for boarding or day care. Exceptions are dogs who have a medical condition that puts them at risk during any surgery requiring sedation.
24.	Do you have a website where I can find out more information?		YES	www.dogboys.com
25.	What is the best way to make a reservation? Phone/Fax/Email/Online			You can make a reservation by faxing in an online reservation request form, found on our website, emailing to reservations@dogboys.com , or by calling us at 251-7600.